

SSG's new headquarters a model of office flexibility

The new headquarters for the Boeing Shared Services Group builds in the workplace flexibility future workers will demand, while integrating Lean concepts. The relocation to the Triton Towers 3 building in Renton, Wash., occurred this spring. Key to the novel space design: furniture on rollers and reconfigurable spaces that let teams rearrange themselves around the changing needs of their work. Shared offices, shared desks and more meeting spaces add to the built-in flexibility.

Here's what two employees in Triton Towers had to say about the site.

"I can bring my laptop and just plug in as if I had a dedicated office," said Rupali Shankar, Business Operations specialist for the Shared Services Group. "There are shared network printers, phones and everything I need. The convenience makes me more productive. It allows me to take control of my work. It's in my hands now. I am able to set up meetings wherever I am. I have so many options for workspaces. This environment adds an exciting and new perspective to my daily work."

"If I'm a few minutes early to a meeting or between meetings, I can just touch down and fill in the time with productive work," said Carie Burkey, SSG Human Resources staff analyst. "Also, I like that the building has



Rupali Shankar (left) and Carie Burkey are among the employees who use and appreciate the flexibility of café-style "touchdown" workspaces at the Triton Towers site in Renton, Wash.

many different options for collaboration—open meeting areas, small privacy rooms, workrooms and conference rooms. I don't have to tie up a large conference room for a small meeting."



GINA VANATTER PHOTO

Hoteling centers: Worth a visit

Boeing employees are boosting their productivity and finding balance in their lives today as telecommuters and participants in the Boeing Virtual Office program. Many find the company's network of the company's hoteling centers provide a convenient compliment to their personal workspace. Here are some accounts of how hoteling centers help employees—and Boeing.

St. Louis

"To new employees, [virtual office arrangements] are an incentive to come join us," said Kurt Nufer, an Information Technology manager in St. Louis about his team, which uses hoteling space. Much of the programming

Boeing has 21 hoteling centers across the United States, including this one in Long Beach, Calif.

work his team does, Nufer said, "can be done anywhere. Now, you have to provide an office setting so people can meet with teammates, customers and suppliers. But for the balance of their time, my team can go home and do work productively. We've seen improved productivity."

Huntington Beach, Calif.

"It's very empowering to be a virtual office employee," said Jennifer Wong, a software quality engineer on the Future Combat System program for Integrated Defense Systems. "Depending on what kind of work I have to do that day, I can adjust my environment. If I have to run to meetings and need to check in quickly, I can go to a 'touch down' desk. If I have to do a lengthy document review, I reserve a 'heads down' desk with a large monitor for my laptop. If I need a space for teaming, I can use a conference room."

"At first, the group was apprehensive" about moving to a virtual workspace setup, said John Shyne, a manager in Shared Services Group's Site Services organization. "They said it felt like they were losing their personal space. But that was quickly overcome when they realized they didn't have to drive to work every day, and that everything they needed when they did have to come in was in the hoteling centers. ... Employees in the future will require them. If they can't have them, they'll look elsewhere."

Boeing has 21 hoteling centers around the United States. To learn more about these facilities, visit <http://virtualoffice.web.boeing.com/hoteling> on the Boeing Web.